

## Avery Harris

### Social Worker

Pittsburgh, PA 15222

(412) 555-9987

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LinkedIn | Portfolio

**Social worker with seven years of experience in case management, crisis intervention, and family support services. Specializes in community-based mental health and housing stability programs. Committed to client advocacy, long-term planning, and navigating complex support systems.**

## Professional Experience

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### Case Manager

Pittsburgh Family Services | Pittsburgh, PA

February 2020 - Present

- Manages caseload of 30–35 families, coordinating social services and achieving a 71% improvement in housing stability
- Facilitates crisis interventions and referrals to behavioral health programs, reducing emergency visits by 22% year over year
- Collaborates with housing and benefits agencies to expedite applications, cutting average processing time by 18 days

### Social Work Associate

Allegheny County Outreach | Pittsburgh, PA

July 2016 - January 2020

- Conducted intake assessments and developed support plans for 80+ individuals annually facing homelessness or domestic abuse
- Partnered with shelter staff to implement weekly check-ins, resulting in a 25% increase in client goal completion
- Tracked progress in case management system and produced reports used in quarterly funding reviews

## Education

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Bachelor of Social Work (B.S.W.) Social Work

University of Pittsburgh, Pittsburgh, PA | May 2016

## Key Skills

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- **Advocacy planning - Expert**
- **Community outreach - Proficient**
- **Crisis response - Competent**
- **Needs assessment - Amateur**
- **Support coordination - Beginner**

## Certifications

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### Licensed Social Worker (LSW)

State of Pennsylvania | 2017

### Trauma-Informed Care Certification

TIC Institute | 2019